



All Ozocar 2010 Prius have had the recall completed.

Good morning,

March 25th, 2010

We wanted to update you on the Toyota recalls and how they affect the cars that service you through ETG. This would include any vehicles in Ozocar, NYC Green or ETG Green, as well as those in any of our Black Car services such as Battery, Bell, Love, NYOne, Ace, Summit and Newport.

We are in daily contact with Toyota. The models that we provide to service your account are 2008-2010 Camry Hybrid, 2005 -2010 Prius, 2008 - 2010 Highlander Hybrid. We also provide 2006 – 2008 Lexus Rx400h's, though they are not involved in any recall. The below are the newest updates as of this morning involving recalls and news stories.

1. "Floor mat entrapment" recall. On line at <http://www.toyota.com/recall/floormat.html>
 - a. Models covered:
 - i. Camry, Prius and Highlander
 - b. From Toyota – "To address the risk of floor mat entrapment of accelerator pedals in certain Toyota models, Toyota is conducting a safety recall of those models. It also issued a consumer safety advisory on September 29, 2009 with respect to this issue."
 - c. Actions –
 - i. Owners of vehicles covered by the floor mat recall should take out any removable driver's floor mat and not replace it with any other floor mat until they receive the vehicle-based remedy.
 - ii. After you receive a notification from Toyota that the recall remedy for your vehicle is available, you should take your vehicle to an authorized Toyota dealer. Dealer personnel have been specially trained to implement the following vehicle-based remedy:
 1. The shape of the accelerator pedal will be reconfigured to address the risk of floor mat entrapment. For the Camry and Avalon models involved, the shape of the floor surface underneath will also be reconfigured to increase the space between the accelerator pedal and the floor.

- d. Our ETG drivers are in compliance with the above and are awaiting mail notification from Toyota to bring vehicles in to be modified.
2. "Pedal" recall. On line at <http://www.toyota.com/recall/pedal.html>
- a. Models covered – none that we provide. Prius, Camry Hybrid and Highlander are not included in the recall as the sourcing of the mechanical parts which will be replaced was not through CTS.
 - b. Actions – None at this time. We continue to monitor the situation for any new developments.
3. 2010 Prius – a voluntary recall was issued 2/8/10:
- a. All Ozocar Prius have had the software update completed as of 2/11/10.

Further information on the recall is available here:

<http://pressroom.toyota.com/pr/tms/toyota-2010-prius-abs-recall-153614.aspx>

We wanted to insure that you had the latest information and rest assured that we are monitoring the situation on an ongoing basis. We will, as always, make every effort to insure we provide you with safe, reliable ground transportation every day. Please contact us if you have any questions.